



Order Cancellation Policy

All orders are automatically processed on our secure merchant processor and sent to our restaurant for immediate preparation as soon as they are placed. During this process we incur irreversible fees. Therefore, while we understand that orders might need to be changed sometimes we are unable to do so after a certain point. We strictly adhere to the following cancellation policy.

1. You may only cancel or change your order one hour after submittal. You will be assessed a 10% cancellation fee for charge reversal.
2. All cancellations must be processed in person at 180 East First St Reno NV, 89501. All cancellations will be verified with a confirmation number and refund receipt to original credit card.
3. All orders changed must be called in to 775-324-3473 within an hour of order submittal and will be verified with an order change confirmation number.
4. Any order not cancelled or changed within the allowed time limit are the sole responsibility of the customer. Orders not claimed by the end of the pick-up day will be discarded, and will not be replaced or refunded by Men Wielding Fire.